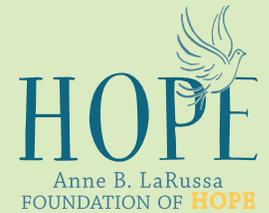




Children's
of Alabama®

Psychiatric Intake Response Center (PIRC)



The Psychiatric Intake Response Center (PIRC) at Children's of Alabama provides triage and resource services for children and teens with mental health care issues.

WHAT?

- **Phone triage services** are provided to families, caregivers, community health providers, school employees or anyone with a pediatric mental health concern.
- **ER triage services** are provided for high-risk children and teens.
- **Recommendations** are given for mental health services:
 - 1) Go to nearest Emergency Department if child or teen is in imminent danger and needs inpatient stabilization
 - 2) Go to mental health care provider in the child's community OR
 - 3) Caregiver receives resource information about mental health care options.
- **Access** to database of mental health resources in primarily Jefferson, Shelby, St. Clair, Blount and Walker counties.
- **Education** on mental health issues.
- **Safety planning** in the event of future crises.

WHO?

- Licensed Clinical Social Workers
- Licensed Professional Counselors

WHEN?

- **Open 8 am to 11 pm every day of the week.**
Future plans are to expand the PIRC so that services are provided 24 hours/7 days a week, year round.

HOW?

- The PIRC staff at Children's assesses the mental health needs of the child or teen based on the adult caller's description or in-person intake assessment and determines the appropriate level of care. The staff recommends community resources to meet the needs.

HELP

- What can you do to be a part of our mission?
Partner with Children's to help educate our community about mental health concerns and the importance of the right level of care delivered at the right time.

BENEFITS

- Direct contact with Board-Certified and Licensed Mental Health Professionals.
- Provide responsiveness and assistance to those in need of mental health services.
- Navigate patients and families through the mental health care system.
- Educate caregivers about mental health issues and concerns.
- Provide Safety Planning for future crises.
- Community becomes better informed about mental health resources.

NEED MORE DETAILS?

- If you would like to learn more, please contact Cindy Jones, PIRC Director, at: cynthia.jones@ChildrensAL.org or call 205.638.5034.